

Ms. Sarwat Tahir Habib, Secretary (BS-22), Federal Tax Ombudsman Secretariat. Sarwat Tahira Habib is one of the most outstanding and illustrious officer of Pakistan Customs Service. She started her career in Pakistan Customs by joining the Central Superior Services in 1985. She has a Master Degree in Journalism from Punjab University and a Masters Degree in Public Policy & Administration from the University of Southampton, UK. She has also attended numerous courses and trainings in Belgium, Singapore, USA, China, Jordan, Srilanka and Japan. She is participant of NWSC 2012-13, NDU, Islamabad. She has an extensive tax operations and management experience. During her illustrious career she has served on key posts at FBR policy wings and formations including Member Legal & Accounting (Customs), FBR, Chief Collector of Custom (North), Director General Intellectual Property Rights, Collector Customs Islamabad, Director Intelligence & Investigations (Customs), Chief Customs Management and Chief International Customs FBR.

Her academic pursuits include Privatization in Pakistan, Reform and Automation in Taxation, Trade facilitation, decentralization and deregulation in public sector. She has remained actively involved in formulation and implementation of Tax Policy, Tax Reform, Reorganization of Human Resources. Exposure to Donor agencies, liaison with DFID, USAID, JICA, UNDOC adds to her vast administrative expertise. She has also been actively contributed to Customs Administrative Reforms and Customs Enforcement. Her passion for Redressal of Taxpayers problems has been the major stimulus to her present posting as Secretary, Federal Tax Ombudsman Secretariat.