

Brief Profile of Federal Tax Ombudsman

Hon'ble Mr. Abdur Rauf Chaudhry, before joining as Federal Tax Ombudsman on 10th July, 2013, was working as Member, Punjab Public Service Commission. He has over 36 years of experience in Public Administration, Public Sector Development and Public Policy formulation.



He has held distinguished leading positions with Government of Pakistan, most recently the Cabinet Division, Establishment Division, Ministries of Education, Textile, and Housing & Works as Federal Secretary. His major contributions include policy framework formulation and management for Government employees' benefit programs, public sector development projects, National Education Policy 2009, and public/private textile sector support programs. He has also represented Pakistan at a number of national and International Seminars and Conferences.

He holds a Masters Degree in Economics from Punjab University, Masters in Development Economics from Vanderbilt University, USA and Diploma in Development Studies from University of Cambridge, UK. He has also attended many courses in the realm of management studies, notably a course for senior administrators at Kennedy School of Government, Harvard University, USA.

As Federal Tax Ombudsman his core functions resolve around:

"Disposal of complaints of tax maladministration promptly, justly, fairly, independently investigate, and to rectify any injustice done to a taxpayer by actions of the tax employees of Federal Board of Revenue (FBR)/Revenue Division, Government of Pakistan."

Mr. Abdur Rauf Chaudhry is also President of the Forum of Pakistan Ombudsman – a joint platform of the twelve Federal and Provincial Ombudsmen in Pakistan, created in 2011 for strengthening the Ombudsmanship in Pakistan. Last meeting of the Forum was held on 21st November, 2014 in the FTO Office, Islamabad.

Pakistan is also playing significant role in the promotion of Institution of Ombudsman even at global level, especially in the Islamic World. Under able guidance of Mr. Chaudhry, First Conference on Networking of Ombudsmen in OIC Member States was held on 28-29th April, 2014 in Islamabad wherein the OIC Ombudsmen Association was constituted. Federal Tax Ombudsman has been designated as Chairman of Steering Committee of the Association to formulate By-laws/Rules for the new organization.

* * * * *