

## **FPO's Capacity Building Workshop Held on 18-03-2013**

The Federal Ombudsmen Institutional Reforms Act, 2013 [Act XIV of 2013] has introduced reform measures for standardizing and harmonizing the laws relating to the Federal Ombudsman in Pakistan. A capacity building Workshop was organized at Islamabad on 18-03-2013 under the auspices of the Forum of Pakistan Ombudsman (FPO) in order to familiarize the selected staff of the Federal Ombudsman offices with the need for uniform implementation of the provisions of the new Act. A number of highly qualified legal experts including Justice <sup>®</sup> Muhammad Raza Khan, now the Federal Secretary Law, Mr. Bilal Ahmad, Advocate Supreme Court of Pakistan, Justice Arshad Mahmood Cheema, Registrar of Federal Tax Ombudsman Secretariat and Mr. Muhammad Aslam Butt, Legal Advisor, Federal Insurance Ombudsman were the lead resource persons.

The President of FPO Hon'ble FTO, Dr. Muhammad Shoaib Suddle inaugurated the Workshop. In his inaugural address, Honorable Dr. Muhammad Shoaib Suddle explained the rationale of the new Act and urged the need for appropriately comprehending its intents and purposes. He urged the need for improving service delivery to the aggrieved citizens in term of time taken for disposal of complaints, the quality of our investigation and sustainability of our findings. Twenty two participants from all Federal Ombudsman Offices participated. Implications of all provisions of the new Act were robustly discussed. All the participants and the resource persons found the Workshop useful for understanding the implications of the law for uniform and harmonious implementation in addition to the respective legislations of different Federal Ombudsmen. Names of the participant are as under:

<b>Name of Office</b>	<b>Name of Participant</b>	<b>Designation</b>
Wafaqi Mohtasib Secretariat	Mr. S.M. Tahir	Additional Secretary
	Mr. Sher Afgan Khan	Advisor
	Hafiz Muhammad Ziauddin	Associate Advisor
Banking Mohtasib Pakistan	Mr. Anwer A. Chaudhry	Senior Advisor
	Mr. Saleem Akhtar	Senior Legal Advisor
	Mr. Mushtaq Ahmed	Advisor
Federal Insurance Ombudsman	Hon'ble Mr. Azhar Ali Farooqi	Federal Insurance Ombudsman
	Mr. M. Aslam Butt	Legal Advisor
	Mr. Mobashir Naeem	Assistant Director

Federal Tax Ombudsman Secretariat	Dr. Nazir Saeed	Secretary
	Mr. Muhammad YasinTahir	Senior Advisor
	Sardar Irshad Shaheen	Advisor (IT)
	Mr. Arshad Mahmood Cheema	Advisor (I&M)/Registrar
	Mr. Asaf Fasihuddin Vardag	Advisor Legal
	Mr. Nazirul Hassan	Senior Research Officer
	Mr. Muhammad Farhan Khan	Deputy Director (Admin)
	Mr. Ikhtlaq Ahmed	Assistant Director
	Mr. MukhtarHussain	Assistant Director
FTO Secretariat, Regional Office, Lahore	Mr. Haji Ahmad	Advisor Incharge
	Mr. Muhammad MunirQureshi	Advisor
FTO Secretariat, Regional Office, Karachi	Mr. Manzoor Hussain Kureshi	Advisor
FTO Secretariat, Regional Office, Quetta	Justice (R) Muhammad Nadir Khan	Advisor Incharge