

THE FEDERAL TAX OMBUDSMAN ISLAMABAD

Complaint No.18706/MLN/ST/2025

Dated: 18.08.2025* R.O. Multan

Mr. Khurshid Ahmad,
Sultan Nagar, Tehsil Khanpur,
Rahim Yar Khan.

... Complainant

V e r s u s

The Secretary,
Revenue Division,
Islamabad.

... Respondent

Dealing Officer	:	Dr. Khalil Ahmad, Advisor Mr. Badruddin Ahmad Quraishi, Advisor
Appraising Officer	:	Mr. Muhammad Nazim Saleem, Advisor
Authorized Representative	:	Mr. Numan Abdul Sattar, Advocate & Complainant in person
Departmental Representative	:	Mr. Agha Awais Khan, ACIR Mr. Arif Akram, DBA, RTO, Bahawalpur

FINDINGS/RECOMMENDATIONS

The complaint has been filed under Section 10(1) of the Federal Tax Ombudsman Ordinance, 2000 (FTO Ordinance) against misuse of the IRIS account consequent to a change in Form 181 and submission of fraudulent sales tax returns introducing fake supplies through Annexure C of the returns.

2. Facts of the case in brief are that the Complainant, Mr. Khurshid Ahmad, doing business under the name and style of M/s Japan Electronics, Railway Road, Khanpur, Rahim Yar Khan, having NTN Sales Tax Registration No.3130151996513, with the principal business activity "Retailer of Home Appliances" (third schedule item). The Complainant has contended that someone is continuously misusing his IRIS account by filing fraudulent sales tax returns. The Complainant submitted multiple applications to the Chairman, FBR, Member (IT), CCIR and CIR, Rahim Yar Khan Zone, RTO, Bahawalpur on different dates to different officers (18.03.2025, 09.05.2025, 22.05.2025, 29.05.2025, 30.05.2025, 02.06.2025 & 13.06.2025) stating therein that since

* Date of registration in FTO Sectt.

January 2025, his IRIS account is being accessed by unauthorized individuals' who have changed Form 181 of registration Profile multiple times and filed fake sales tax returns under his business name and added fake business name in Complainant's profile. Fraudster has also revised sales tax returns for the period (April and May 2025) and has continuously submitted false sales entries since January 2025, despite his repeated complaints. The Complainant also informed FIA vide complaint No.45759/25 about this fraudulent activity, but no response has been elicited from any quarter. The Complainant approached Dept.'s high-up's but no response, hence this complaint

3. The complaint was referred to the Secretary Revenue Division for comments, in terms of Section 10(4) of the FTO Ordinance, read with Section 9(1) of the Federal Ombudsmen Institutional Reforms Act, 2013. In response thereto, the Chief Commissioner-IR, RTO, Bahawalpur, forwarded parawise comments of CIR, Rahim Yar Khan Zone, dated 29.08.2025 vide letter dated 29.08.2025, stating therein that the issue has already been taken up with the higher authorities, as this office is not in a position to stop the misuse of the login & password of the Registered Person.

4. **INCIDENCE OF FRAUD/CYBER CRIME -TIMELINE**
(As reported by the complainant)

- **Profile Manipulation:** The hacker/ cyber-criminal changed the business name, principal activity, and address without consent.
- **Ongoing Breach:** On **26-10-2025**, Form 181 was filed without authorization, proving the account is still compromised.
- **Biometric Block:** The *only* reason further fraudulent returns were stopped is that the hacker could not complete the mandatory biometric verification.
- **One Legitimate Filing:** The return for **May 2025**, filed on **30-06-2025**, is the **only genuine return** submitted by the taxpayer during this entire period.

Chronology of Unauthorized Filings:

- **Initial Nil Filings by Hacker:**

- August, September, October, and December 2024 returns were filed as "Nil" by the hacker, loading the purchases and submitting Annexure C as Nil.
- **Introduction of Fake supplies/ Sales:**
 - **January 2025 Return filed on 11-03-2025 with fake Annexure C.**
 - **February 2025 Return filed on 16-03-2025 with fake Annexure C.**
 - **March 2025 Return filed on 02-05-2025 with fake Annexure C.**
 - **April 2025 Return filed 23-06-2025 with fake Annexure C..**
 - **May 2025 Revised Return filed on 02-07-2025 with a fake Annexure C.**
 - A tax payment of Rs. 100 was made vide CPR: ST2025070201011032683, and **April 2025 Revised Return filed on 06-07-2025** with a fake Annexure C.
 - A tax payment of Rs. 100 was made vide CPR: ST2025070201011032679, and the **May 2025 Return was filed on 31-07-2025** with a fake Annexure C.

June 2025 Return filed on an unspecified date: A return with a massive fake Annexure C was filed. In Annexure A fake purchase amounting to Rs 77,904,400 and sales tax of Rs 14,022,792 was also claimed.

5. Accordingly, this issue of alleged cybercrime with huge loss of revenue was investigated by examining documents related to profile manipulation, IP addresses, fake filing of annexure C and sales tax returns for the tax periods July 2024 to June 2025 using internet connection/ IP address on behalf of the complainant, login data procured from PRAL, correspondences with the CCIRs RTO Multan, Peshawar, Quetta, Faisalabad, Lahore, Rawalpindi, Sahiwal, RTO-1 Karachi, RTO-II Karachi, CTO Islamabad & Lahore, LTO Lahore & Islamabad on account of beneficiaries of this tax fraud, and parties' arguments. The facts extracted from the investigation/records and the conclusion arrived at are described in paragraphs as follows:

6. The Senior Manager TSG PRAL vide letter dated 01.12.2025 submitted the following information:

"Subject: - Information U/S 14 Of Federal Tax Ombudsman Ordinance, 2000 Unauthorized Access to Sales Tax Returns for Tax Periods July 2024 to June 2025

in Complaint No. 18706/MLN/ST/2025 in the Case of Mr. Khurshid Ahmad Prop M/s. Japan Electronics, CNIC 31301-5199651-3

I am directed to refer to your letter No. 1(18706)S(BDT-IR)/2025/145195- R, dated 17.11.2025, regarding the subject.

Please find enclosed following information regarding Mr. Khurshid Ahmad (M/s Japan Electronics), CNIC 31301-5199651-3:

1. Sales Tax return details from July 2024 to June 2025, along with IP information.
2. Annex-C details, including inserted invoices and changes made to Annex-C invoices for the mentioned tax periods Login history for August 2024 and post-June 2025 Sales Tax returns, along with ISP details.
3. Details of changes made in particulars with corresponding IPs.
4. Details of input tax claimed by the respective beneficiaries.
5. As highlighted in para- (iii) and (iv) of the letter, copies of Annex-C, Annex-A, Sales Tax Original return and Revised return may be obtained from the concerned field office.
6. The IPs used for return submission can be cross-verified with the corresponding login timestamps, while all other task-related IPs can be verified through the recorded login history with date and time details."

7. As regards the Complainant's Profile Manipulation, i.e, change of the business name, principal activity, and address without consent; the details are as follows:

MODIFICATION HISTORY

Changes	DATA BEFORE	DATA AFTER	MODIFIED ON	USER IP
CELL NO	00923044991363	00000009287899	10/09/2024 7:40:07.8570 00 PM +05:00	103.138.223.175
CELL NO	00923291792612	31301519965133	31/05/2025 2:05:12.2150 00 PM +05:00	182.185.82.252
EMAIL	k.qadar.870@gmail.com	3130151996513@qq.com	31/05/2025 2:05:34.4910 00 PM +05:00	182.185.82.252
CELL NO	00923044991363	00923709843211	11/03/2025 11:42:32.864 000 PM +05:00	57.128.180.204
CELL NO	00923006700441	00923044991363	11/03/2025 11:35:32.693 000 PM +05:00	57.128.180.204

EMAIL	mirzahk792@gmail.com	amjadtaxlaw60@gmail.com	11/03/2025 11:35:01.197 000 PM +05:00	57.128.180.2 04
EMAIL	amjadtaxlaw60@gmail.com	mirzasabtrfd43@gmail.com	11/03/2025 11:42:03.460 000 PM +05:00	57.128.180.2 04
CELL NO	00000009287899	00923006700441	19/11/2024 2:44:29.9360 00 PM +05:00	139.135.49.4 3
EMAIL	hmntdyuu@gmail.com	mirzahk792@gmail.com	19/11/2024 2:45:02.7360 00 PM +05:00	139.135.49.4 3
EMAIL	khursheedahzmedss23@gmail.com	rf.malik69@gmail.com	10/09/2024 6:01:59.6530 00 PM +05:00	103.138.223. 175
EMAIL	alpinetraderssmc@gmail.com	hmntdyuu@gmail.com	10/09/2024 7:39:41.9810 00 PM +05:00	103.138.223. 175
EMAIL	rf.malik69@gmail.com	alpinetraderssmc@gmail.com	10/09/2024 6:24:18.2710 00 PM +05:00	103.138.223. 175
EMAIL	khursheedahmedss23@gmail.com	khursheedahzmedss23@gmail.com	05/09/2024 12:40:49.113 000 PM +05:00	103.138.223. 175
CELL NO	00002554888888	00923351787921	05/09/2024 12:59:08.453 000 PM +05:00	103.203.47.2 04
EMAIL		fegghgreew@gmail.com	05/09/2024 11:02:19.722 000 AM +05:00	103.138.223. 175
CELL NO		00002554888888	05/09/2024 11:02:43.590 000 AM +05:00	103.138.223. 175
EMAIL	fegghgreew@gmail.com	khursheedahmedss23@gmail.com	05/09/2024 11:53:12.388 000 AM +05:00	103.203.47.2 04
CELL NO	00923351787921	00923044991363	10/09/2024 6:02:34.9600 00 PM +05:00	103.138.223. 175
CELL NO	00923006700441	00926633223366	22/07/2025 1:27:58.3560 00 AM +05:00	223.123.104. 193
CELL NO	00923006700441	00911111119999	25/07/2025 9:48:10.0190 00 AM +05:00	51.159.225.1 88

EMAIL	mirzahk792@gmail.com	yohj@gmail.com	25/07/2025 9:48:40.4720 00 AM +05:00	51.159.225.1 88
EMAIL	yohj@gmail.com	mirzahk792@gmail.com	25/07/2025 6:20:05.7760 00 PM +05:00	139.135.49.4 3
CELL NO	00911111119999	00923006700441	25/07/2025 6:11:02.2730 00 PM +05:00	139.135.49.4 3

8. Details of sales tax return filings by the cyber criminals are as follows:

Tax Period	Domestic Purchases from Registered Persons (Gross Value)	Capital Goods / Fixed Assets (Gross Value)	Input Tax	Credit carried forward from previous tax period(s)	Total Goods or services supplied locally (Gross Value)	Output Tax	Total Amount Payable
202407	18,799,706	-	3,383,949	325	-	-	-
202408	-	-	-	1,353,905	-	-	-
202409	2,453,644	-	441,654	1,353,905	-	-	-
202410	3,031,010	-	555,191	1,530,567	-	-	-
202411	1,812,260	-	332,036	1,752,643	196,610	35,390	-
202412	2,182,372	-	392,828	1,850,067	-	-	-
202501	1,733,643	-	312,056	2,242,895	5,999,349	915,155	-
202502	53,342,744	-	9,619,327	1,639,796	62,366,380	11,225,948	-
202503	38,184,125	-	6,873,696	33,175	36,734,858	6,612,275	-
202504	8,288,642	30,696,432	7,017,318	294,596	34,549,478	6,218,906	25
202505	26,847,800	-	4,832,605	-	8,572,191	1,542,993	10
202506	87,229,576	-	15,701,324	3,289,612	100,684,481	18,123,183	-

As can be observed from the above table, the cyber criminals paid only Rs.35 while filing sales tax returns from July 2004 to June 2025 but introduced fake supplies of Rs249,103,347 through Annexure C. Initially the sales tax returns for August, September, October, and December 2024 were filed as "Nil", just loading the purchases and submitting Annexure C without any supplies.

9. Location of cyber criminals using IP addresses and ports

Examination of the login history obtained from the PRAL vide letter dated 01.12.2025 reveals that the location of IP addresses has been Hyderabad, Sadiqabad, Multan, Ghara, Rojhan, Karachi, MiaChunnu, Multan, Rahimyar Khan, Khanpur, Kashmore, Kotdiji, Pirjogoth, Hyderabad, Layyah, Nawabshah, Bhaipheru, Khanpur, London, Singapore & Amsterdam, with various internet providers most probably using a VPN. The FBR, PRAL, and I & I-IR do not have the capacity to find the original subscriber/criminal using VPN, as it is a highly sophisticated technical job, and more than one country may be used by the cyber criminals. The DG I & I may collect this information from this forum for further investigation to nab the cyber criminals. The data is not being reflected in the order being voluminous.

10. ULTIMATE BENEFICIARIES of this Tax fraud

There are a large number of beneficiaries spreading all over Pakistan who are registered persons of RTO Multan, Peshawar, Quetta, Faisalabad, Lahore, Rawalpindi, Sahiwal, RTO-1 Karachi, RTO-II Karachi, CTO Islamabad & Lahore, LTO Lahore & Islamabad. After identification of these beneficiaries, as listed below, letters were issued to the CCIR on 29.10.2025, followed by reminders on 19.11.2025 for necessary legal action in terms of the instruction of the Board dated 07.09.2023 in Sales Tax General Order No.12 of 2023, "Standard Operating Procedure (SOPs) to deal with cases involving flying and fake invoices."

LIST OF BENEFICIARIES

RTO SAHIWAL

Invoice Ref No.	HS Code	Invoice Date	Buyer Registration No.	Buyer Name	Value of Sales Excluding Sales Tax	Sales Tax/ FED in ST Mode
3069071777		09-Jul-2025	3660313965464	IQBAL BANO	4,579,389.00	824,290.00
3069071663		09-Jul-2025	3660313965464	IQBAL BANO	4,579,389.00	824,290.00
					9,158,778.0	1,648,580.0

					0	0
--	--	--	--	--	---	---

RTO RAWALPINDI

Invoice Ref No.	HS Code	Invoice Date	Buyer Registration No.	Buyer Name	Value of Sales Excluding Sales Tax	Sales Tax/ FED in ST Mode
3058859703		18-Jun-2025	3740656399437	MALIK ADIL HUSSAIN	22,500.00	4,050,000.00
3058858919		18-Jun-2025	3740656399437	MALIK ADIL HUSSAIN	55,404.40	9,972,792.00
					77,904.40	14,022,792.00
3011385638	3304.1000	08-Apr-2025	1120145008547	PEER IHSAN ULLHA ZAKORI	10,010.00	1,801,800.00

RTO-II, KARACHI

Invoice Ref No.	HS Code	Invoice Date	Buyer Registration No.	Buyer Name	Value of Sales Excluding Sales Tax	Sales Tax/ FED in ST Mode
3058800444	5204.2020	25-Jun-2025	4210175401043	MUHAMMAD FAIZAN ILYAS	60,912.00	10,964.00
3058800445	5204.2020	25-Jun-2025	4210175401043	MUHAMMAD FAIZAN ILYAS	282,230.00	50,801.00
3058800446	5204.2020	25-Jun-2025	4210175401043	MUHAMMAD FAIZAN ILYAS	410,368.00	73,866.00
3058800447	5204.2020	25-Jun-2025	4210175401043	MUHAMMAD FAIZAN ILYAS	382,337.00	68,821.00
					1,135,847.00	204,452.00
3058800443	4821.1010	25-Jun-2025	4210184481939	MUHAMMAD FARHAN	42,000.00	7,560.00
3058845811	4810.1310	22-Jun-2025	4220123368756	NOOR JEHAN	50,819.00	9,147.42
3058845810	4810.1310	21-Jun-2025	4220123368756	NOOR JEHAN	49,819.00	8,967.42
3058845809	4810.1310	20-Jun-2025	4220123368756	NOOR JEHAN	49,819.00	8,967.42
3058845808	4810.1310	19-Jun-2025	4220123368756	NOOR JEHAN	49,819.00	8,967.42
3058845807	4810.1310	18-Jun-2025	4220123368756	NOOR JEHAN	49,819.00	8,967.42
3058845806	4810.1310	18-Jun-2025	4220123368756	NOOR JEHAN	49,819.00	8,967.42
3058845805	4810.1310	18-Jun-2025	4220123368756	NOOR JEHAN	49,819.00	8,967.42
3058845804	4810.1310	18-Jun-2025	4220123368756	NOOR JEHAN	49,819.00	8,967.42
3058845803	4810.1310	18-Jun-2025	4220123368756	NOOR JEHAN	49,819.00	8,967.42
3058845	4810.1	18-Jun-	4220123368	NOOR JEHAN	49,819.00	8,967.42

802	310	2025	756			
3058845 801	4810.1 310	18-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 800	4810.1 310	18-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 799	4810.1 310	18-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 298	4810.1 310	18-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 297	4810.1 310	18-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 296	4810.1 310	18-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 295	4810.1 310	18-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 294	4810.1 310	18-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 293	4810.1 310	18-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 292	4810.1 310	18-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 291	4810.1 310	18-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 290	4810.1 310	17-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 289	4810.1 310	16-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 288	4810.1 310	15-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 287	4810.1 310	14-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 286	4810.1 310	13-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 285	4810.1 310	12-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 284	4810.1 310	11-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 283	4810.1 310	10-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 282	4810.1 310	09-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 281	4810.1 310	08-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 280	4810.1 310	07-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 279	4810.1 310	06-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 278	4810.1 310	05-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 277	4810.1 310	04-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 276	4810.1 310	04-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 275	4810.1 310	04-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 274	4810.1 310	04-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 273	4810.1 310	04-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845	4810.1	04-Jun-	4220123368	NOOR JEHAN	49,819.00	8,967.42

272	310	2025	756			
3058845 271	4810.1 310	04-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 270	4810.1 310	04-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 269	4810.1 310	04-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 268	4810.1 310	04-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 267	4810.1 310	04-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 266	4810.1 310	03-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 265	4810.1 310	03-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 264	4810.1 310	03-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 263	4810.1 310	03-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 262	4810.1 310	03-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 261	4810.1 310	03-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 260	4810.1 310	03-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 259	4810.1 310	03-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 258	4810.1 310	03-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 257	4810.1 310	03-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 256	4810.1 310	02-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 255	4810.1 310	02-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 254	4810.1 310	02-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 253	4810.1 310	02-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 252	4810.1 310	02-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 251	4810.1 310	02-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
3058845 250	4810.1 310	02-Jun- 2025	4220123368 756	NOOR JEHAN	49,819.00	8,967.42
					3,089,778 .00	556,160. 04

RTO-I, KARACHI

Invoice Ref No.	HS Code	Invoice Date	Buyer Registration No.	Buyer Name	Value of Sales Excluding Sales Tax	Sales Tax/ FED in ST Mode
3058829101	5807.1010	17-Jun-2025	4230197060729	FAISAL	254,237.00	45,763.00
3058827140	5807.1010	17-Jun-2025	4230197060729	FAISAL	254,237.00	45,763.00
					508,474.00	91,526.00

RTO LAHORE

Invoice Ref No.	HS Code	Invoice Date	Buyer Registration No.	Buyer Name	Value of Sales Excluding Sales Tax	Sales Tax/ FED in ST Mode
3058860750	9606.1000	10-Jun-2025	3520193231905	MUHAMMAD KASHIF	847,458.00	152,542.00
3023648081	9606.1000	28-May-2025	3520193231905	MUHAMMAD KASHIF	3,293,800.00	592,884.00
					4,141,258.00	745,426.00
3058861522	9606.1000	10-Jun-2025	3520142483895	HAMZA NASEER	423,729.00	76,271.00
3058830691	3305.9090	17-Jun-2025	3520110668770	Arooj Naeem	847,458.00	152,542.00
2946182001	8418.1090	16-Mar-2025	3520232486711	Naveed Safdar	190,000.00	34,200.00
2946182000	8418.1090	15-Mar-2025	3520232486711	Naveed Safdar	190,000.00	34,200.00
2946181999	8418.1090	14-Mar-2025	3520232486711	Naveed Safdar	190,000.00	34,200.00
2946181998	8418.1090	13-Mar-2025	3520232486711	Naveed Safdar	190,000.00	34,200.00
2946181997	8418.1090	12-Mar-2025	3520232486711	Naveed Safdar	190,000.00	34,200.00
2946181996	8418.1090	11-Mar-2025	3520232486711	Naveed Safdar	190,000.00	34,200.00
2946181995	8418.1090	10-Mar-2025	3520232486711	Naveed Safdar	190,000.00	34,200.00
2946181994	8418.1090	09-Mar-2025	3520232486711	Naveed Safdar	190,000.00	34,200.00
2946181993	8418.1090	08-Mar-2025	3520232486711	Naveed Safdar	190,000.00	34,200.00
2946181992	8418.1090	07-Mar-2025	3520232486711	Naveed Safdar	190,000.00	34,200.00
2946181991	8418.1090	06-Mar-2025	3520232486711	Naveed Safdar	190,000.00	34,200.00
2946181990	8418.1090	05-Mar-2025	3520232486711	Naveed Safdar	190,000.00	34,200.00
2946181989	8418.1090	04-Mar-2025	3520232486711	Naveed Safdar	190,000.00	34,200.00
2946181988	8418.1090	03-Mar-2025	3520232486711	Naveed Safdar	190,000.00	34,200.00
					2,660,000.00	478,800.00

30588022 98	7318.11 00	02-Jun- 2025	3520266010 809	MOHAMMAD UMER TARIQ	113,611.0 0	20,450.0 0
30588022 25	7408.11 00	10-Jun- 2025	3520266010 809	MOHAMMAD UMER TARIQ	575,353.0 0	103,564. 00
					688,964.0 0	124,014. 00

RTO Faisalabad

Invoice Ref No.	HS Code	Invoice Date	Buyer Registration No.	Buyer Name	Value of Sales Excluding Sales Tax	Sales Tax/ FED in ST Mode
302364753 2	4810.199 0	23-Apr- 2025	33102203657 05	IMRAN ASGHAR	3,400,000.0 0	612,000.0 0

RTO QUETTA

Invoice Ref No.	HS Code	Invoice Date	Buyer Registration No.	Buyer Name	Value of Sales Excluding Sales Tax	Sales Tax/ FED in ST Mode
30588086 73	5208.190 0	03-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,694,860.00	305,075.00
30588086 74	5208.190 0	04-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,694,860.00	305,075.00
30588086 75	5208.190 0	04-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,694,860.00	305,075.00
30588086 76	5208.190 0	04-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,275.00	305,150.00
30588086 72	5208.19 00	03-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,694,860.00	305,075.00
30588086 96	4010.35 10	25-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,696,800.00	305,424.00
30588086 95	4010.35 10	25-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,694,700.00	305,046.00
30588086 94	4010.35 10	25-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,694,700.00	305,046.00
30588086 93	4010.35 10	25-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,694,700.00	305,046.00
30588086 92	4010.35 10	25-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,694,700.00	305,046.00
30588086 91	4802.56 00	25-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,693,800.00	304,884.00
30588086 90	4802.56 00	25-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 89	4802.56 00	25-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 88	4802.56 00	25-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 87	4802.56 00	17-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 86	4802.56 00	17-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086	4802.56	17-Jun-	53102376018	LAL	1,695,000.00	305,100.00

85	00	2025	81	MUHAMMAD		
30588086 84	4802.56 00	17-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 83	4802.56 00	16-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 82	4802.56 00	16-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 81	4802.56 00	16-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 80	4802.56 00	16-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 79	4802.56 00	16-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 78	4802.56 00	04-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 77	4802.56 00	04-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 71	4802.56 00	03-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 70	4802.56 00	03-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 69	4802.56 00	02-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 68	4802.56 00	02-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
30588086 67	4802.56 00	02-Jun- 2025	53102376018 81	LAL MUHAMMAD	1,695,000.00	305,100.00
					50,848,115. 00	9,152,842. 00
30588001 85	4802.56 00	25-Jun- 2025	53403914919 61	BASHIR AHMED	1,005,000.00	180,900.00
30588001 84	4802.56 00	25-Jun- 2025	53403914919 61	BASHIR AHMED	1,008,000.00	181,440.00
30588001 82	4802.56 00	25-Jun- 2025	53403914919 61	BASHIR AHMED	1,017,000.00	183,060.00
30588001 83	4802.56 00	25-Jun- 2025	53403914919 61	BASHIR AHMED	1,014,000.00	182,520.00
30588001 91	9403.10 00	26-Jun- 2025	53403914919 61	BASHIR AHMED	1,222,000.00	219,960.00
30588001 90	9403.10 00	26-Jun- 2025	53403914919 61	BASHIR AHMED	806,000.00	145,080.00
30588001 89	9403.10 00	26-Jun- 2025	53403914919 61	BASHIR AHMED	1,027,000.00	184,860.00
30588001 88	9403.10 00	26-Jun- 2025	53403914919 61	BASHIR AHMED	1,014,000.00	182,520.00
30588001 87	9403.10 00	26-Jun- 2025	53403914919 61	BASHIR AHMED	1,016,600.00	182,988.00
					9,129,600.00	1,643,328.0 0

30588087 10	3910.00 00	19-Jun- 2025	54400760785 08	SHUMAILA ASIF	593,220.00	106,780.00
30588087 09	3209.10 10	18-Jun- 2025	54400760785 08	SHUMAILA ASIF	85,000.00	15,300.00
30588087 08	6912.00 10	18-Jun- 2025	54400760785 08	SHUMAILA ASIF	85,000.00	15,300.00
					763,220.00	137,380.00
30588005 06	4802.56 00	30-Jun- 2025	54400973738 51	KAMRAN AZIZ	1,877,400.00	337,932.00
30588005 05	4802.56 00	27-Jun- 2025	54400973738 51	KAMRAN AZIZ	2,040,000.00	367,200.00
30588005 04	4802.56 00	27-Jun- 2025	54400973738 51	KAMRAN AZIZ	1,902,000.00	342,360.00
30588005 03	4802.56 00	25-Jun- 2025	54400973738 51	KAMRAN AZIZ	1,890,000.00	340,200.00
30588005 02	4802.56 00	24-Jun- 2025	54400973738 51	KAMRAN AZIZ	1,950,000.00	351,000.00
30588005 01	4802.56 00	23-Jun- 2025	54400973738 51	KAMRAN AZIZ	1,980,000.00	356,400.00
30588005 00	4802.56 00	23-Jun- 2025	54400973738 51	KAMRAN AZIZ	1,920,000.00	345,600.00
					13,559,400.00	2,440,692.00
30588087 05	2301.10 00	25-Jun- 2025	54400033917 59	ZAFAR ALI	313,559.00	56,441.00
30588087 07	9609.10 00	19-Jun- 2025	54400033917 59	ZAFAR ALI	835,000.00	150,300.00
30588087 06	9609.10 00	18-Jun- 2025	54400033917 59	ZAFAR ALI	339,000.00	61,020.00
30588087 04	4802.56 00	25-Jun- 2025	54400033917 59	ZAFAR ALI	526,200.00	94,716.00
30588087 03	4802.56 00	25-Jun- 2025	54400033917 59	ZAFAR ALI	534,000.00	96,120.00
30588087 02	4802.56 00	25-Jun- 2025	54400033917 59	ZAFAR ALI	528,000.00	95,040.00
30588087 01	4802.56 00	25-Jun- 2025	54400033917 59	ZAFAR ALI	531,000.00	95,580.00
30588087 00	9403.30 00	25-Jun- 2025	54400033917 59	ZAFAR ALI	424,200.00	76,356.00
30588086 99	9403.30 00	25-Jun- 2025	54400033917 59	ZAFAR ALI	399,000.00	71,820.00
30588086 98	9403.30 00	25-Jun- 2025	54400033917 59	ZAFAR ALI	441,000.00	79,380.00
30588086 97	9403.30 00	25-Jun- 2025	54400033917 59	ZAFAR ALI	430,500.00	77,490.00
					5,301,459.00	954,263.00

CTO ISLAMABAD

Invoice Ref No.	HS Code	Invoice Date	Buyer Registration No.	Buyer Name	Value of Sales Excluding Sales Tax	Sales Tax/ FED in ST Mode
3059755382		22-Jun-2025	A012250	AHS TECHNOLOGIES (PRIVATE) LIMITED	603,000.00	60,300.00
3059755719		20-Jun-2025	A012250	AHS TECHNOLOGIES (PRIVATE) LIMITED	58,500.00	10,530.00
3059755702		15-Jun-2025	A012250	AHS TECHNOLOGIES (PRIVATE) LIMITED	15,048.00	1,504,800.00
3059755380		20-Jun-2025	A012250	AHS TECHNOLOGIES (PRIVATE) LIMITED	331,200.00	33,120.00
3059751795		01-Jun-2025	A012250	AHS TECHNOLOGIES (PRIVATE) LIMITED	380,000.00	38,000.00
					16,420,700.00	1,646,750.00
3059752308		02-Jun-2025	2234931	EMERGING SYSTEMS	15,070.46	2,712,684.00
3059751767		02-Jun-2025	2234931	EMERGING SYSTEMS	1,802,772.00	324,499.00
3059740256		27-Jun-2025	2234931	EMERGING SYSTEMS	2,022,692.00	364,085.00
3059740307		27-Jun-2025	2234931	EMERGING SYSTEMS	40,283.42	7,251,017.00
3059738245		27-Jun-2025	2234931	EMERGING SYSTEMS	6,302,974.00	1,134,535.00
3059737761		30-Jun-2025	2234931	EMERGING SYSTEMS	2,168,039.00	390,247.00
					67,650,370.00	12,177,067.00
3058812673	8708.2911	18-Jun-2025	3268859	MEHER MOTORS (PRIVATE) LIMITED	1,148,644.00	206,756.00

CTO LAHORE

Invoice Ref No.	HS Code	Invoice Date	Buyer Registration No.	Buyer Name	Value of Sales Excluding Sales Tax	Sales Tax/ FED in ST Mode
3059755382	8415	03-Jan-2025	D023188	HSH ENTERPRISES (PRIVATE) LIMITED	2,245,360.00	404,165.00
3059755719	8418	02-Jan-2025	D023188	HSH ENTERPRISES (PRIVATE) LIMITED	1,419,417.00	255,495.00
3059755702	8450	01-Jan-2025	D023188	HSH ENTERPRISES (PRIVATE) LIMITED	1,419,417.00	255,495.00
					5,084,194.00	915,155.00
3058860608	3204.9000	10-Jun-2025	8161641	SCM PACKAGING (SMC-PRIVATE) LIMITED	5,549,860.00	998,975.00

305886 0623	2207.1 000	10-Jun- 2025	538073 9	COLMO CHEMICAL INDUSTRIES (PRIVATE) LIMITED	2,966,1 02.00	533,89 8.00
----------------	---------------	-----------------	-------------	--	------------------	----------------

LTO LAHORE

Invoice Ref No.	HS Code	Invoice Date	Buyer Registration No.	Buyer Name	Value of Sales Excluding Sales Tax	Sales Tax/ FED in ST Mode
2943166 358	3906.90 30	25-Mar- 2025	4168701	EMCONCHEMICALS PVT LTD	4,870,000. 00	876,600.0 0
2943166 357	3906.90 31	24-Mar- 2025	4168701	EMCONCHEMICALS PVT LTD	4,560,000. 00	820,800.0 0
2943166 356	2902.50 00	20-Mar- 2025	4168701	EMCONCHEMICALS PVT LTD	4,260,000. 00	766,800.0 0
2943166 355	2904.99 00	15-Mar- 2025	4168701	EMCONCHEMICALS PVT LTD	4,065,000. 00	731,700.0 0
2943166 354	3910.00 00	12-Mar- 2025	4168701	EMCONCHEMICALS PVT LTD	4,948,000. 00	890,640.0 0
2943166 353	2916.31 20	07-Mar- 2025	4168701	EMCONCHEMICALS PVT LTD	3,137,000. 00	564,660.0 0
2943166 352	2905.45 00	05-Mar- 2025	4168701	EMCONCHEMICALS PVT LTD	3,550,000. 00	639,000.0 0
2943166 351	3507.90 00	12-Mar- 2025	4168701	EMCONCHEMICALS PVT LTD	2,025,000. 00	364,500.0 0
2943166 350	3402.42 00	07-Mar- 2025	4168701	EMCONCHEMICALS PVT LTD	1,485,000. 00	267,300.0 0
2943166 349	3204.17 20	05-Mar- 2025	4168701	EMCONCHEMICALS PVT LTD	433,333.00	78,000.00
					33,333,333 .00	6,000,000 .00

RTO PESHAWAR

Invoice Ref No.	HS Code	Invoice Date	Buyer Registration No.	Buyer Name	Value of Sales Excluding Sales Tax	Sales Tax/ FED in ST Mode
30113846 71	3304.10 00	08-Apr- 2025	1120107583 815	Pervez khan	358,000.00	64,440.00
30261263 33	3304.10 00	25-Apr- 2025	1120135545 564	BIBI UMBAREEN	3,444,444. 00	620,000.00
30113899 33	3304.10 00	09-Apr- 2025	1120135545 564	BIBI UMBAREEN	8,100,000. 00	1,458,000. 00
30113899 80	3304.10 00	10-Apr- 2025	1120135545 564	BIBI UMBAREEN	5,000,000. 00	900,000.00
30113913 88	3304.10 00	09-Apr- 2025	1120135545 564	BIBI UMBAREEN	3,500,000. 00	630,000.00
					20,044,444 .00	3,608,000. 00
29126283 39	2701.11 00	11-Feb- 2025	G207932	SHER EMPIRE TRADING (PRIVATE) LIMITED	6,817,930. 00	1,227,227. 00
29126272	2701.11	25-Feb-	G207932	SHER EMPIRE	30,860,250	5,554,845.

65	00	2025		TRADING (PRIVATE) LIMITED	.00	00
29126272 55	2701.11 00	25-Feb- 2025	G207932	SHER EMPIRE TRADING (PRIVATE) LIMITED	24,688,200 .00	4,443,876. 00
					62,366,380 .00	11,225,948 .00

RTO MULTAN

Invoice Ref No.	HS Code	Invoice Date	Buyer Registration No.	Buyer Name	Value of Sales Excluding Sales Tax	Sales Tax/ FED in ST Mode
30588086 66	4802.56 00	02-Jun- 2025	32304984263 85	MUHAMMAD HASNAIN	1,271,187. 00	228,814. 00

11. Due to continuous misuse of the ID password of the complainant, the involvement of the insiders who have direct access to the system, especially from the PRAL, can not be ruled out. The repeated hacking of the password ID of the same taxpayer also reflects on the quality of security & sanctity of the data and the whole IT system. The critical system weaknesses include data integrity, inadequate data security, weak internal controls, and insufficient safeguards against tax fraud. The inadequate system controls include the manipulation of data, a lack of system alerts for unusual activity, inadequate HS code matching between input & output tax, quantitative reconciliation, and unauthorized changes in the taxpayers' profiles to facilitate the creation of fake transactions. In addition, there has been potential collusion between taxpayers and FBR/PRAL employees to exploit the vulnerabilities of the system. In short, there are security vulnerabilities whereby the system is susceptible to data manipulation, backdoor entries, and unauthorized transactions.

12. The beneficiaries knowingly and deliberately purchased fake invoices, without any actual physical movement/transaction of goods and without payment as prescribed under section 73 of the Act, to evade sales tax. The beneficiary was fully aware of the purchase of fake/flying invoices, without the physical transfer of any goods, with the intent to evade payment of tax. The present loose and liberal enforcement regime has emboldened these unscrupulous registered persons to indulge, without the fear of being caught,

in the lucrative business of the use of fake/flying invoices. The edifice of sales tax law is erected on the glorious principle of self-assessment, where complete trust is reposed in the taxpayers for submitting true & faithful declarations. To deter misutilization of such trust, the law also has an in-built penal & prosecution mechanism. Therefore, the Department, after having established the case of tax fraud against all the ultimate beneficiaries in using fake/flying invoices, shall not stop short of registering an FIR against the perpetrators of such tax fraud under the relevant legal provisions, but should vigorously pursue their cases during the prosecution stage.

FINDINGS:

13. Illegal misuse of the password ID of the complainant and fraudulent filing of the sales tax returns/ revised returns for the tax periods July 2024 to June 2025 repeatedly every month, introducing fake supplies through Annexure C resulting in multiple issues for filing of sales tax returns of subsequent tax periods tantamount to maladministration under section 2(3)(i)(a)(b)(c) & (ii) of FTO Ordinance.

RECOMMENDATIONS:

14. FBR to direct:

i) the Chief Commissioners -IR, RTO Multan, Peshawar, Quetta, Faisalabad, Lahore, Rawalpindi, Sahiwal, RTO-1 Karachi, RTO-II Karachi, CTO Islamabad & Lahore, LTO Lahore & Islamabad:

a. to ensure legal proceedings for conviction against the beneficiaries of tax fraud, as already identified and communicated by this forum vide letter dated 29.10.2025, followed by reminder on 19.11.2025 (as discussed in para 10), in compliance with the instruction of the Board dated 07.09.2023 in Sales Tax General Order No.12 of 2023 "Standard Operating Procedure (SOPs) to deal with cases involving flying and fake invoices" as pointed out in para 4, and

b. to find out the other beneficiaries down the supply chain and immediately share details of such cases with the relevant jurisdictions for legal action as per the instruction of the Board dated 07.09.2023, by the respective Commissioners;

- ii) the Director General I & I to dig out the cybercriminals, either within or outside the FBR/PRAL, who used the IP addresses for the introduction of fake supplies in the supply chain, for conviction under the law (the details of IP Addresses may be obtained from this forum);
- iii) the CEO, PRAL, Islamabad, to remove the link incorporated in the 181-registration form as (Muhammad Sohail Ajmal, CNIC # 3130398279967) or enable the Local Registration Office, RTO, Bahawalpur, to remove the link because they are unable to do the same at their end: and
- iv) FBR to furnish a comprehensive report to this forum within 60 days.

Dated:

23 Dec 2025



(M. Zafar ul Haq Hijazi)
Federal Tax Ombudsman

Approved for reporting