

**THE FEDERAL TAX OMBUDSMAN  
ISLAMABAD**

**Complaint No.4784/MLN/IT/2022**

Dated: 28.10.2022\* R.O. Multan

**Mr. Ehsan ulHaq,**

Gulshan-e-Hameed, P.O. Chak No.197/P,  
Dhandi, Tehsil Sadiqabad,  
Rahim Yar Khan.

... Complainant

**V e r s u s**

The Managing Director / CEO,  
Muller & Philips Pakistan (Private) Ltd,  
Head Office, C-17, Korangi Road,  
D.H.A Phase II- Extension, Karachi.

... Respondent

Dealing Officer

: Dr. Khalil Ahmad, Advisor

Appraisal Officer

: Mr. Muhammad Tanvir Akhtar, Advisor

**ORDER**

The complaint was filed under Section 10(1) of the Federal Tax Ombudsman Ordinance, 2000 (FTO Ordinance) against Muller & Philips Pakistan (Pvt) Ltd (withholding agent of FBR), for failure to provide evidence of tax deducted under Section 233 of the Income Tax Ordinance, 2001 (the Ordinance) for Tax period 01.07.2019 to 31.10.2022 to the Complainant.

2. During the investigation, the respondent has informed vide letter dated 25.11.2022 that tax deduction certificate has been provided to the Complainant for Tax period 01.07.2019 to 31.10.2022. The Complainant also confirmed it through letter dated 24.11.2022 and as well as on telephone that his grievance has been redressed.

3. As the grievance of the Complainant stand addressed consequent upon intervention of this forum, the investigation is closed. File be consigned to record.

**(Dr. Asit Mahmood Jah)**

(Hilal-i-Imtiaz) (Sitara-i-Imtiaz)

Federal Tax Ombudsman

Dated: 12:12 2022

*Approved for reporting*